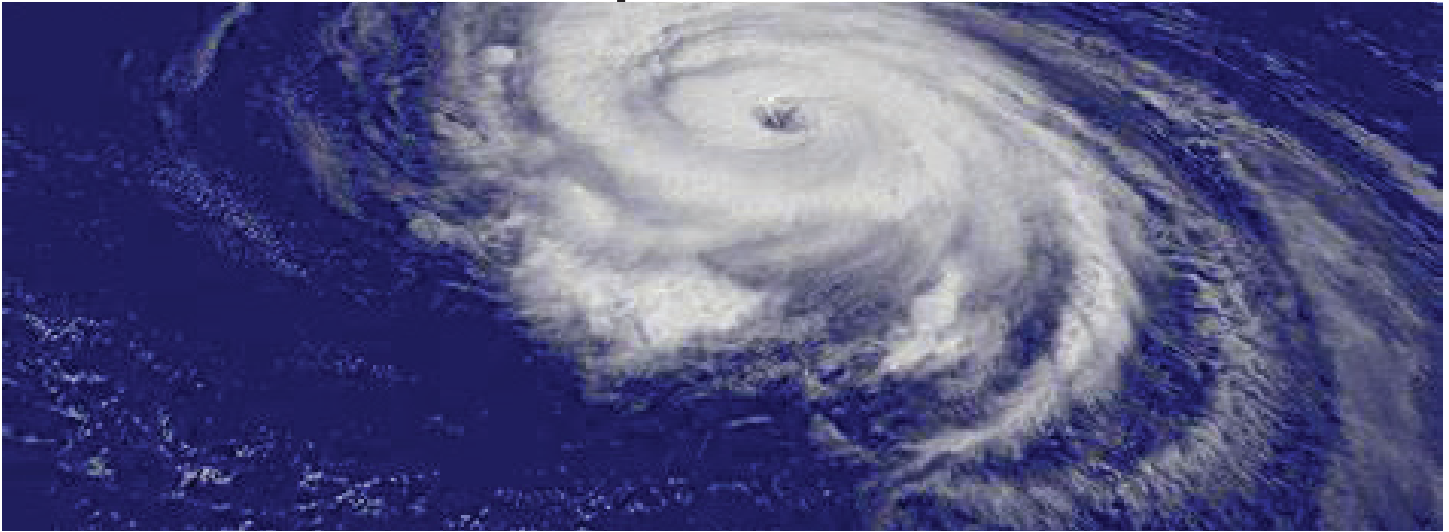




# Indigo Run

## Hurricane Preparedness Information



If an order has been given and there are no traffic control points in place there are no restrictions on direction. Once the traffic control points are put into place they will control the flow of traffic. The below is the plan once traffic control points are deployed.

### Hilton Head Island Evacuees

- Hilton Head Island evacuees will use both the William Hilton Parkway (U.S. 278 Business) and the Cross Island Parkway (U.S. 278).
- As these two roads merge, a third lane will be formed by reversing flow on the inside eastbound lane of U.S. 278. This lane will carry traffic mainland.

### Lane assignments will be:

1. The right lane on US 278 westbound will exit onto SC 170, proceed to SC 462, then be directed to I-95 northbound at I-95 exit 28.
2. The center lane on US 278 westbound will become the right lane at SC 170 which will be directed to I-95 northbound at exit 8.
3. The left lane on US 278 westbound at SC 170 will continue on US 278 to Hampton and eventually to North Augusta.

Indigo Run is prepared in the event a hurricane or other disaster strikes. The following pages contain information about the preparations our residents should take in the event a hurricane threatens or strikes our community.

Indigo Run Hurricane Information phone number:  
**843-689-9785**

Beaufort County Emergency Management  
Hurricane Hotline: **1-833-254-6400**

Palmetto Electric phone number: **843-681-5551**  
Website is: **[www.palmetto.coop](http://www.palmetto.coop)**

PSD Water phone number: **843-681-5525**  
Website is: **[www.hhpsd.com](http://www.hhpsd.com)**

**Indigo Run email blasts are the main communication method for periodic updates.**  
**Please be sure your email address is up-to-date.**

### Storm Categories

Category	MPH Winds	Storm Surge
1	74 - 95	4-5 feet
2	96 -110	6-8 feet
3	111-130	9-12 feet
4	131-155	13-18 feet
5	>155	>18 feet

### Helpful Websites

[www.nhc.noaa.gov](http://www.nhc.noaa.gov) (Nat'l.Hurricane Ctr.)  
[www.scdhec.gov](http://www.scdhec.gov)  
[www.wtoc.com](http://www.wtoc.com)  
[www.wsav.com](http://www.wsav.com)  
[www.wjcl.com](http://www.wjcl.com)

## Know the Difference

**Hurricane Watch** - Hurricane is possible within 36 hours. (Hurricane shutters may be installed)

**Hurricane Warning** - Hurricane is expected within 24 hours.

**Mandatory Evacuation** - Ordered by the Governor. The Front Gate, Marshland back gate, and Pond Drive gate will be open by order of the BCEM (Beaufort Emergency Management).

### Until the Governor rescinds Mandatory Evacuation, Beaufort County Emergency Management warns:

- Reentry into Indigo Run is prohibited.
- Reentry onto the Island is prohibited.
- All emergency services (ambulance and fire) including the hospital will cease. **911 will not be answered.**

### What to Do Before The Event

- Prepare an Evacuation Plan.  
Refer to the Hilton Head Preparedness Guide link: <https://hiltonheadislandsc.gov/ready/guide.cfm>
- Verify you have adequate insurance coverage through your insurance carrier.
- Photograph or videotape your home and contents for insurance purposes.
- Make copies of family and personal records.
- Know where your utility shut offs are located.
- Don't assume that the local, state, or federal governments will be able to provide for your needs. Take steps to be self-sufficient. Be prepared: **Make sure you have food, clothing, medication, and other supplies available for a week or more.** During an emergency or recovery operation, public agencies will be flooded with requests for assistance. Resources will be directed to the most vulnerable and needy members of the greater community.
- Check with the town requirements to prepare to rebuild.

### What to Do when a Hurricane Watch is Issued

- Stay tuned to a local radio or television station for the latest National Weather Service advisories, as well as special instructions from local government.
- Check battery-powered equipment. Your battery operated radio could be your only source of information, and flashlights will be needed if utility services are interrupted. Buy extra batteries.

- Keep your car fueled. Service stations may be inoperable after the storm strikes.
- Store drinking water in clean bathtubs, jugs, and bottles as the water system may be contaminated or damaged by the storm.
- Obtain extra prescription medications and medical supplies.
- Many people board their windows or protect them with storm shutters. Windows are broken mainly from wind-driven debris. Wind pressure may break large windows, garage doors, and double entry doors. The taping of windows **does not** keep the glass from breaking; it merely keeps broken glass in a more confined area. If desired, install hurricane shutters/window boards on all unprotected windows. This may prevent tree limbs or debris from breaking windows.
- Secure outdoor objects that might become debris. Garbage cans, garden tools, toys, signs, porch furniture, and several other harmless items become deadly missiles in hurricane winds. Moor your boat securely before the storm arrives or move it early to a designated safe area. **Do not stay on the boat.**
- **LEAVE EARLY.** We are a low-lying beach area that may be swept by high tides or storm waves. Leave Indigo Run quickly with a specific plan and a set destination. When a mandatory evacuation is ordered, both the Main Gate and the Pond Drive Gate will be open. Expect delays.
- **BE AWARE** that some areas may flood long before the arrival of the storm. Your escape may be further complicated by the fact that the high-density population of the Hilton Head Island area may require evacuation orders to be issued earlier than one day before the storm's arrival. Don't get caught in your car on an open coastal road when the hurricane hits. **If you stay, complete the online No Evacuation form found on the COA website.**

If the Beaufort County Emergency Management Department advises evacuation of your area, **DO SO IMMEDIATELY.** Keep your car radio on to listen for further instructions, such as the location of emergency shelters.

- Be alert for tornado watches and warnings as tornadoes are often spawned by hurricanes. Should you receive a tornado warning, seek shelter immediately in an interior bathroom or small hallway, preferably at or below ground level.
- Learn local evacuation routes and safe routes inland.
- Check for loose rain gutters and downspouts.

## Evacuation Supplies “What to Pack”

**Prepare to be gone at least 48 hours. Keep your disaster supply kit in a designated place and have it ready. Make sure all family members know where the kit is kept.**

- Copy of your property tax bill for proof of ownership if you are a non-resident and do not have a SC driver’s license with a Hilton Head address
- Cash and credit cards
- Driver’s license and Utility Bill
- Insurance policy, name of agent, and telephone number
- Cell phone & charger
- Inventory of household contents
- Copies of family and personal records
- Change of clothing for a 2-day minimum (several days is advisable)
- Protective clothing and sturdy shoes
- Prescription medicines
- First aid kit and manual
- Fire extinguisher (ABC type)
- Bottled water and canned beverages
- A five (5) day supply of non-perishable food
- Matches and or lighter
- Sanitation and hygiene items (moist towelettes and toilet paper)
- Flashlight and extra batteries
- Portable radio and extra batteries
- Blankets and pillows
- A family communications plan
- Take this Guide with you

### **What To Do:**

#### **A Hurricane Warning is Issued and if Evacuation is Ordered LEAVE!**

If you stay, government officials, emergency responders, and aid agencies **cannot** and **will not** do anything for you. You must take responsibility for yourself, your family, your loved ones, pets, friends, and neighbors by being properly prepared ahead of time, acting responsibly and promptly, and following instructions.

- Move outdoor objects such as porch furniture, grill, garbage cans, hanging plants, etc. into garage or house.
- Park extra vehicle(s) in garage.
- If you have a swimming pool, cover the pump filter
- Shut off water, electricity, and gas
- Make arrangements for family members who need help in evacuating. If you need additional assistance, contact Hilton Head Fire and Rescue Headquarters located at 40 Summit Drive, Hilton Head Island (call **843-682-5156**).

## **Hurricane Shelters**

There will be **NO** hurricane shelters open in Beaufort County during a hurricane. Refer to <https://www.scemd.org/> for information. Closest shelter is Johnston, SC and closest pet friendly shelter is Easley, SC.

## **Household Pets**

- Call hotels if you plan to leave your house and take your pet with you during an evacuation. Ask if they allow pets, and if so, are there any restrictions on the size and number of pets allowed.
- Do not leave any pet outside or tied up during a hurricane.
- Make certain pets are wearing collars with current ID tag. Use adhesive tape and an indelible pen if ID is not current, and tape to pet’s collar.

Pack a pet disaster kit in advance. It should include:

- Pet food
- Food and water bowls
- Medications as needed by your pet
- Medical records
- Sturdy leashes and/or pet carrier
- Current photo in the event of loss
- Pet bed and toys, if space is available

For birds, reptiles, and small animals, seek specific literature or check with your veterinarian.

## **While You’re Gone**

After a disaster, our Website or Hurricane Information phone number will serve as the primary communication tools. The phone number is: **843-689-9785**.

The website address is: **[www.indigoruncoa.org](http://www.indigoruncoa.org)**. It is recommended you download the app or bookmark on your computer or iPad. On an iPhone, text “indigoruncoa” to 59248 and receive a text back with a mobile app download link. On an Android, search for “IndigoRun COA” in Google Play store.

In the event you cannot gain access to a computer, please call 843-689-9785 for updates. Given the expected volume of calls into Indigo Run, please be prepared for busy signals and delays.

## **Disaster Assistance**

Ways to Apply:

[DisasterAssistance.gov](http://DisasterAssistance.gov)

Download the FEMA App

Call 1-800-621-3362

## During the Hurricane

### Take Cover

Remain indoors during the hurricane. Blowing debris can injure and kill. Travel is extremely dangerous. Be especially aware of the “eye” of the hurricane. If the storm center passes directly overhead, there will be a lull in the wind lasting for a few minutes to a half hour or more. At the other side of the “eye,” the winds will increase rapidly to hurricane force and will come from the opposite direction.

### Storm Surge

Storm surge is a great dome of water often 50 miles wide, which sweeps across the coastline near where the “eye” of the hurricane makes landfall. The surge, aided by the hammering effect of breaking waves, is like a giant bulldozer sweeping everything in its path. The stronger the hurricane, the higher the storm surge. This is unquestionably the most dangerous part of the hurricane. Nine out of ten hurricane fatalities are caused by the storm surge.

### Floods

The floods and flash floods brought by the torrential rains of a hurricane are dangerous killers. Even though hurricanes weaken rapidly as they move inland, the remnants of the storm can bring 6 to 12 inches of rainfall to the area it crosses. The resulting floods have caused great damage and loss of life.

### Winds

The winds of a hurricane (74 miles per hour or more) can be very dangerous. For some structures, wind force is enough to cause destruction. The greatest threat from hurricane winds is their cargo of debris — a deadly barrage of flying missiles such as lawn furniture, signs, roofing, trees, siding, etc.

### Reentry Information

#### **Do not call 911 for information.**

Evacuees could be kept out of their neighborhoods for several days - maybe even a week or more - so emergency workers can assess damages. Any residents who stay can expect to be without power, phone, and water for several days to a week or more.

State and federal disaster assistance will seldom completely compensate you for all of your losses. In many cases, the assistance will come in the form of a low-interest loan.

All of the important information you will need prior to and during a hurricane will be available from newspapers, radio, television, website, and weather alert monitors.

When you are allowed back into your home, it will take time for relief assistance to start, for all utilities to be turned on, and for life to return to normal. **Be patient.** After a storm, be wary of strangers who want to sell you something or do work on your property. Hurricanes bring out con artists and crooks. Follow the recommendations of your insurance company.

#### **Reentry will be limited to property owners only**

You will need one of the following items:

- 1. A valid driver's license with your Indigo Run address on it.**
- 2. A copy of your Beaufort County tax bill or utility bill to prove you live in Indigo Run.**

To obtain current information on storm damage, road conditions, and reentry instructions, please contact:

- 1. Indigo Run emergency number: 843-689-9785**
- 2. BCEM: Hurricane Hotline: 833-254-6400**
- 3. IR Website: [www.indigoruncoa.org](http://www.indigoruncoa.org)**

### Prepare for Rebuilding

Get your plans ready in advance of the hurricane. As recommended, have a copy of an as-built survey, photos, etc. if you evacuate. Go to the Hilton Head website for information to rebuild your house. <https://hiltonheadislandsc.gov/recovery/rebuildhouse.cfm>.

### Debris Removal Guidelines

Following a major storm, a significant amount of landscape debris may be strewn about our properties. It is the responsibility of each property owner to clear his/her property and place the debris on the edge of your yard and not on the road as this will allow emergency vehicles access if needed and Operations to pick up debris. Please don't place debris next to your mailbox.

Additional instructions for structural and other debris will be communicated as needed following an event.

#### **The following guidelines apply for debris removal:**

- Place landscape debris that has fallen onto the road right-of-way in piles along the roadside. Keep it off the paved surface.
- Do not pile debris over water meters or fire hydrants. It must be separated into categories (landscape debris, building materials, white goods (appliances), etc.).
- To ensure a more efficient debris pickup and ease of disposal, please place pinecones in paper or plastic bags. Paper bags are preferable.
- If your home is damaged, please see FEMA guidelines for debris.